

ENHANCING AND VALIDATING SERVICE RELATED COMPETENCES IN VERSATILE LEARNING ENVIRONMENTS IN WESTERN BALKAN UNIVERSITIES (E-VIVA)

**PROJECT DURATION:
15 / 11 / 2018 - 14 / 11 / 2021**

**OVERALL BUDGET:
993,581 EUR**



Co-funded by the
Erasmus+ Programme
of the European Union

EVIVA PARTNERS:

EUROPEAN UNIVERSITY OF TIRANA (LEAD PARTNER)



DIE BERATER



BLENDED LEARNING INSTITUTIONS' COOPERATIVE / BLINC EG



UNIVERSITY OF DUISBURG ESSEN



Offen im Denken

UNIVESIDADE NOVA DE LISBOA



THE SS. CYRIL AND METHODIUS UNIVERSITY



MOTHER TERESA UNIVERSITY



UNIVERSITY OF ELBASAN



UNIVERSITY OF SARAJEVO



UNIVERSITY SARAJEVO SCHOOL OF SCIENCE AND TECHNOLOGY



UNIVERSITY OF DONJA GORICA



THE UNIVERSITY OF MONTENEGRO



UNIVERSUM COLLEGE



UNIVERSITY KADRI ZEKA



UNIVERSITY OF NOVI SAD



UNIVERSITY OF NIS





■ MEETING IN LISBON

MANAGEMENT & TRAINING PROJECT MEETINGS (LISBON & VIENNA)

1st STAFF TRAINING AND MANAGEMENT MEETING (17-21 June 2019, Portugal)

Host Institution: Nova IMS - Universidade NOVA de Lisboa

From 17th to 21st of June 2019, the second project meeting was organized at the premises of the host institution, Nova IMS - Universidade NOVA de Lisboa. This event included both Management Meeting and training of the e-VIVA Staff. Training agenda was organized based on several key concepts related to the e-VIVA Project such as: team building, design-thinking, service economy, competence-oriented learning and validation, blended learning design, validation and the leaning platform, prototyping, etc. The Management Meeting was focused on issues related to the successful project implementation such as institutional and the overall progress in the project implementation, WP1 deliverables,

PA and tranche disbursements, tendering procedures (hardware and software, regular online meetings, mid-term report, etc).

2nd STAFF TRAINING AND MANAGEMENT MEETING (24-26 October 2019, Austria)

Host Institution: die Berater

From 24th to 25th of October 2019, the third project meeting was organized at the premises of the host institution, die Berater in Vienna. This event included both Management Meeting and training of the e-VIVA Staff. Management Meeting agenda was Management Meeting agenda was focused on several key issues related to the e-VIVA Project implementation such as WP1 deliverables and transnational report, manual and descriptive pattern of the learning project/activity, inventory of sub-competences, reference systems, didactic frame, competence framework, learning objects and modules, catalogue of suitable assessment systems, etc. The 2nd day was entirely dedicated to three consecutive training sessions provided by the Programme countries partners.



■ MEETING IN VIENNA



■ MEETING IN LISBON



■ MEETING IN LISBON



■ MEETING IN VIENNA

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Training agenda was organized based on several key concepts related to the e-VIVA Project such as: team building, design-thinking, service economy, competence-oriented learning and validation, blended learning design, validation and the leaning platform, prototyping, etc.



■ MONITORING VISIT AT UET, TIRANA

MONITORING VISITS

MONITORING VISIT AT THE EUROPEAN UNIVERSITY OF TIRANA (UET) (9th of July 2019)

On July 9th, a delegation from the National Erasmus Office (NEO) Albania conducted the 2nd local monitoring visit for the Erasmus+ KA2 CBHE e-VIVA Project. Dr. Ketrina Çabiri Mijo and the project team welcomed the delegation at the UET premises. She delivered a short presentation reporting on the project progress, envisaged benefits, expected impact, and the efforts to ensure its sustainability and wide outreach. Representatives from the University of Elbasan "Aleksander Xhuvani" also attended the meeting, providing contribution in the capacity of partner institution.

IMPLEMENTATION MEETINGS & ACTIVITIES

WP1: FOCUS GROUP ON SERVICE-ORIENTED COMPETENCES AT SS. CYRIL AND METHODIUS UNIVERSITY IN SKOPJE (UKIM) (July 2019)

e-VIVA research team at the Institute for Sociological, Political and Juridical Research UKIM organized a focus group with staff and students as well as business sector representative focused on service-oriented competences. This activity was held in the framework of WP implementation activities and the collected data were process and presented in the institutional, national and transnational reports.



■ MONITORING VISIT AT UET, TIRANA



■ FOCUS GROUP UKIM, SKOPJE



■ MONITORING VISIT AT UET, TIRANA



■ FOCUS GROUP UKIM, SKOPJE

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On July 9th, a delegation from the National Erasmus Office (NEO) Albania conducted the 2nd local monitoring visit for the Erasmus+ KA2 CBHE Project, "Enhancing and Validating service-related competences in Versatile learning environments (e-VIVA)".



■ FOCUS GROUP UMT, SKOPJE

**WP1: FOCUS GROUP
ON SERVICE-ORIENTED
COMPETENCES AT 'MOTHER
TERESA' UNIVERSITY OF
SKOPJE (UMT)**

(September 2019)

Dr. Diturije Ismaili, the institutional coordinator of the e-VIVAT Project at UMT, with the support of the research team at this institution organized a focus group with staff and students as well as business sector representative focused on service-oriented competences. This activity was held in the framework of WP implementation activities and the collected data were process and presented in the institutional, national and transnational reports.

**WP1: FOCUS GROUP
ON SERVICE-ORIENTED
COMPETENCES AT SARAJEVO
SCHOOL OF SCIENCE AND
TECHNOLOGY (SSST)**

(September 2019)

The SSST' research team from the Computer Science and Information Systems Department, as part of the ongoing e-VIVA Erasmus+ CBHE project organized focus group and interviews on service-oriented competences with representatives from academia (staff and students) and business sector. This activity was held in the framework of WP implementation activities and the collected data were process and presented in the institutional, national and transnational reports.



■ FOCUS GROUP UMT, SKOPJE



■ FOCUS GROUP SSST, SARAJEVO



■ FOCUS GROUP SSST, SARAJEVO

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This activity was held in the framework of WP implementation activities and the collected data were process and presented in the institutional, national and transnational reports.



■ FOCUS GROUP SSST, SARAJEVO



■ FOCUS GROUP UKZ, GJILAN

WP1: FOCUS GROUP ON SERVICE-ORIENTED COMPETENCES AT 'KADRI ZEKA' UNIVERSITY GJILAN (UKZ) (September 2019)

In the framework of the e-VIVA Erasmus+ CBHE project implementation, UKZ has organized focus groups with representatives from business sector in Gjilan. All participants were initially introduced briefly with the e-VIVA Projects, its scope and expected results. This focus group was mainly focused in topics such as service-related competences, marketing, stakeholders/network management, competence related trainings and teaching at Kosovo HEIs, competence measurement and validation, etc. This activity was held in the framework of WP implementation activities

and the collected data were process and presented in the institutional, national and transnational reports.

WP1: FOCUS GROUP ON SERVICE-ORIENTED COMPETENCES AT UNIVERSUM COLLEGE (UC) (September 2019)

In the framework of the e-VIVA Erasmus+ CBHE project implementation, UC research and implementation team has organized a focus group and interviews with relevant stakeholders from academia and business sector. After the brief introduction of the e-VIVA Project scope and expected results, topics such as service-related competences, competence measurement and validation, forma and non-formal training and education at Kosovo HEIs, etc. were discussed. This

activity was held in the framework of WP implementation activities and the collected data were process and presented in the institutional, national and transnational reports.

PROJECT MANAGEMENT AND IMPLEMENTATION MEETING OF KOSOVO PARTNERS (July 2019)

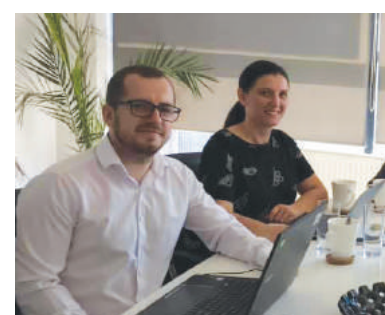
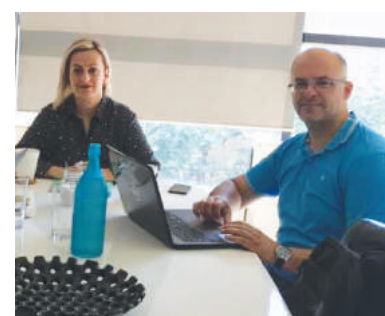
e-VIVA research and implementation team at Universum College and "Kadri Zeka" University Gjilan in Kosovo met to discuss the upcoming project tasks and coordinate actions related to the successful implementation of WP1 activities. Additionally, partners discussed about the upcoming dissemination activities and they agreed for more coordinated efforts to ensure a wider outreach.



■ FOCUS GROUP UC, PRISTINA

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This activity was held in the framework of WP implementation activities and the collected data were process and presented in the institutional, national and transnational reports.



■ KOSOVO PROJECT MANAGEMENT MEETING



■ EU VILLAGE 2019, TIRANA

DISSEMINATION EVENTS

e-VIVA PROJECT PRESENTED AT THE EU VILLAGE 2019

(10th of May 2019)

EU Village 2019 was part of the Europe Week 2019 organised by the EU Delegation to Albania in cooperation with the Embassies of the EU Member States in Albania and NEO Office. It was an activity full of entertainment and information dedicated to Europe and with a relatively high number of participants from Albanian HEIs. In numerous stands, EU Member States presented their countries and their activities in Albania and the EU Delegation showcased the diversity of its support for the country's development. e-VIVA Project Manager, Dr. Ketrina Çabiri Mijo, attended the event and presented to participants the e-VIVA initiative among other successful EU funded projects.

ERASMUS+ INFO WEEK AT THE UNIVERSITY OF ELBASAN 'ALEKSANDER XHUVANI' (UEAXH)

(6-10 May 2019)

During the week of 6-10th of May 2019, which coincides with the European week, the University of Elbasan "Aleksander Xhuvani" (UEAXH) organized the Erasmus+ Info Week with the participation of many partner universities from different countries. Various activities were organized, including an Erasmus+ Fair. An important part of this Fair was the presentation of the e-VIVA Project as an innovative CBHE initiative for UEAXH staff and students. Participants were introduced with the purpose and objectives of this project, the project partners, as well as the activities planned to be implemented in the upcoming months.



■ EU VILLAGE 2019



■ ERASMUS+ INFO WEEK, ELBASAN



■ ERASMUS+ INFO WEEK, ELBASAN

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■ ERASMUS+ INFO WEEK, ELBASAN



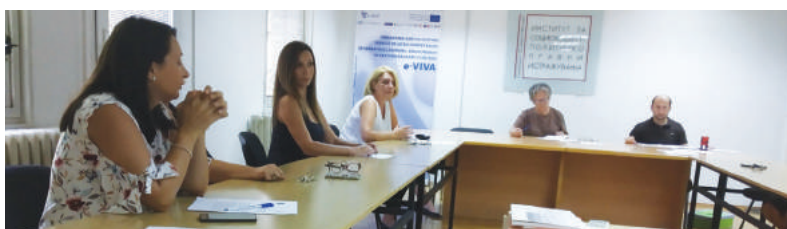
■ e-VIVA PROJECT AT UNI, NIS

e-VIVA PROJECT INTRODUCED AT THE UNIVERSITY OF NIS (UNI) (August 2019)

Prof. Dr. Marko Milojković introduced the e-VIVA Project with the academic staff of the Faculty of Electronic Engineering of the UNI. During this meeting, project's aim and key objectives, partners and expected results, upcoming activities, dissemination events, etc. were introduced.

e-VIVA PROJECT INTRODUCED TO THE SCIENTIFIC COUNCIL MEMBERS OF THE 'SS. CYRIL AND METHODIUS' UNIVERSITY IN SKOPJE (UKIM) (September 2019)

Prof. Dr. Mirjana Borota Popovska, the institutional coordinator of the e-VIVA Project, organized a meeting with members of the Scientific Council of UKIM. During this meeting, project's aim and key objectives, partners and expected results, upcoming activities, dissemination events, specific benefits for the UKIM, etc. were introduced. Additionally, the role and involvement of the Institute for Sociological, Political & Juridical Research in the successful project implementation were discussed.



■ e-VIVA PROJECT AT UKIM, SKOPJE

REGIONAL CLUSTER MEETING ON CBHE PROJECTS' IMPACT IN THE WESTERN BALKANS (22-23 October 2019)

Participating Partner Institution: European University of Tirana & "Kadri Zeka" University Gjilan

e-VIVA Project was presented at the 'Regional Cluster Meeting on CBHE projects' impact in the Western Balkans (WB)' which gathered the coordinators of the CBHE projects implemented in WB and was organized on 22-23 October 2019 in Durres (Albania). The meeting was organized by the Education, Audiovisual and Culture Executive Agency (Brussels), and the National Erasmus+ Office in Albania. The meeting aimed at discussing the EU funded projects/programmes impact on the WB HE sectors in terms of regional cooperation, modernisation, accessibility and internationalisation of the HE, CBHE projects producing an impact on higher education systems and promoting reforms at national and/or regional level, as well as convergence with the EU developments in higher education. Additionally, the cluster meeting aimed at facilitating exchanges of good practice and networking of CBHE projects to enhance their quality, impact and sustainability.



■ CLUSTER MEETING, DURRES



■ CLUSTER MEETING, DURRES



Representatives of the Erasmus + Albania Office attended this event and they introduced students and staff with many opportunities offered by the Erasmus + Programme of the European Union.



■ CLUSTER MEETING, DURRES



■ CONTACT SEMINAR, TIRANA

ERASMUS+ CONTACT SEMINAR WITH THE WESTERN BALKANS (24-25 October 2019)

Participating Partner Institution: European University of Tirana

e-VIVA Project was presented at the Erasmus+ Contact Seminar with the Western Balkans organized on 24-25 of October 2019, in Tirana / Albania. This seminar gathered around 200 representatives from higher education institutions from all 34 Erasmus+ programme countries, as well as from the Western Balkan partner countries (Albania, Bosnia and Herzegovina, Montenegro and Kosovo). The aim of this event was to increase the number of applications within the region under the next Erasmus+ call for proposals by offering concrete networking

opportunities. The contact seminar covered all international actions of the Erasmus+ programme, with a particular focus on International Credit Mobility and Capacity Building in Higher Education (CBHE). As for previous editions, the event included networking sessions and a series of workshops addressing issues, such as the mutual recognition of qualifications and learning periods abroad, Erasmus+ application forms, selection and support for participants.

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■ CONTACT SEMINAR, TIRANA

This publication was produced with the financial support of the European Union. Its contents are the sole responsibility of the e-VIVA consortium and do not necessarily reflect the views of the European Union.



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■ CONTACT SEMINAR, TIRANA